



ArcSolar

DEMO

DEMONSTRATION ONLY - NOT A REAL OFFER OR CONTRACT

Proposal

demo.arcsolar.com.au

PREPARED FOR

Sarah Mitchell

24 Solstice Crescent, Berwick VIC 3806

REFERENCE

EST-SM61

Valid until 29 September 2026

Your proposal, made clear.

Prepared for Sarah Mitchell.
24 Solstice Crescent, Berwick VIC 3806

TOTAL INVESTMENT

\$28,200.00

SUBTOTAL EX GST

\$25,636.36

GST

\$2,563.64

PAYMENT

Direct payment

SELECTED SYSTEM

Solar PV + battery

10.6 kW solar

12.8 kWh usable

AGREEMENT STATUS

Awaiting signature

Valid until 29 September 2026

What's included

- 01 10.56 kW solar PV system**
24 × 440 W all-black modules with rooftop mounting system
- 02 10 kW hybrid inverter**
Three-phase hybrid inverter with consumption monitoring and backup gateway
- 03 13.5 kWh battery storage**
Modular battery storage with whole-home backup capability
- 04 Installation and electrical works**
Switchboard upgrade allowance, installation, commissioning and compliance

Payment plan

Deposit • acceptance	\$8,460.00
Stock delivery • milestone	\$11,280.00
Installation day	\$8,460.00

Complete pricing, scope and milestone detail follow in Schedule 1.

WHY THIS SYSTEM

Make more of the energy your roof produces.

Generate in daylight. Store surplus energy. Use it later, with the grid still available.



Selected system

10.6 kW

Designed solar

12.8 kWh

Usable storage

1 team

Design through installation

Agreement & investment

The contracting parties, project address, commercial scope and payment milestones for this proposal.

Parties & property

Retailer	Owner / customer
ArcSolar demonstration retailer	Sarah Mitchell
ABN	Email
Not applicable - demonstration	sarah.mitchell@example.com
Contact	Phone
Demo only • demo@argonixconnect.com	0400 000 161
Address	Property
Melbourne, Australia	24 Solstice Crescent, Berwick VIC 3806

Agreement settings

Grid application by	Estimated installation
ArcSolar	1—1 weeks
Responsibility recorded in this agreement	From deposit; subject to approvals, stock, weather and site conditions

Scope & price

10.56 kW solar PV system	× 1
10 kW hybrid inverter	× 1
13.5 kWh battery storage	× 1
Installation and electrical works	× 1
System subtotal	\$31,850.00
Incentives & discount	−\$3,650.00
Subtotal ex GST	\$25,636.36
GST	\$2,563.64

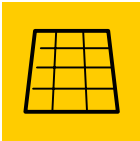
Total price incl. GST

\$28,200.00

System specification

The nominated equipment and the site assumptions used to prepare the commercial offer.

Equipment schedule

SOLAR ARRAY 10.56 kW solar PV system Jinko Solar SYSTEM SIZE 10.6 kW MODULES 24 MODEL NUMBER JKM440N-54HL4-V 24 × 440 W all-black modules 	INVERTER 10 kW three-phase hybrid inverter Sungrow CAPACITY 10 kW QUANTITY 1 MODEL NUMBER SH10RS Monitoring and backup gateway enabled 
BATTERY STORAGE 13.5 kWh battery storage Sungrow NOMINAL 13.5 kWh USABLE 12.8 kWh MODEL NUMBER SBR128 Modular high-voltage battery with backup capability 	

Site & scope assumptions

- Unless expressly listed in the scope, the price excludes blackout protection, a bollard, smoke alarm, retailer smart meter, roof repairs, tile replacement and rectification of pre-existing defects.
- Metering, distributor, retailer and other third-party charges are not controlled by ArcSolar and may be charged separately where

applicable.

- Rebate, STC and finance eligibility remain subject to the applicable scheme, regulator or provider rules.

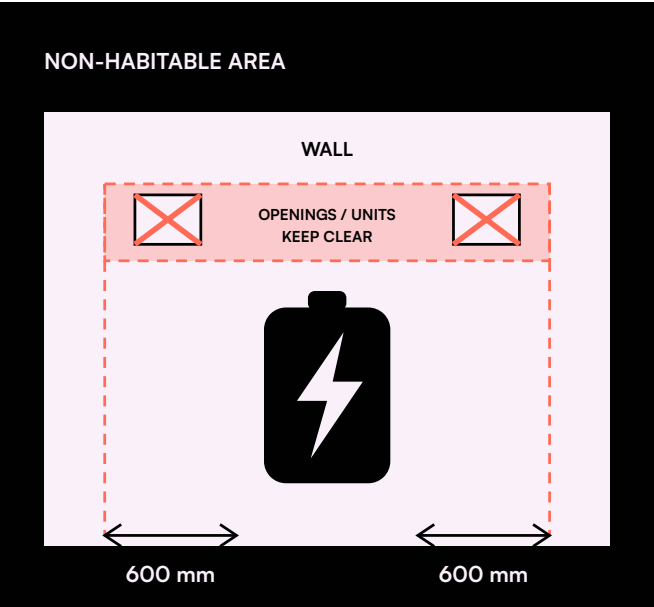
Customer-facing notes

This signed agreement covers a 10.56 kW solar and 13.5 kWh battery system, a three-phase hybrid inverter, backup gateway, switchboard upgrade allowance, installation, commissioning and compliance. Final equipment placement follows the submitted site evidence.

Battery placement guide

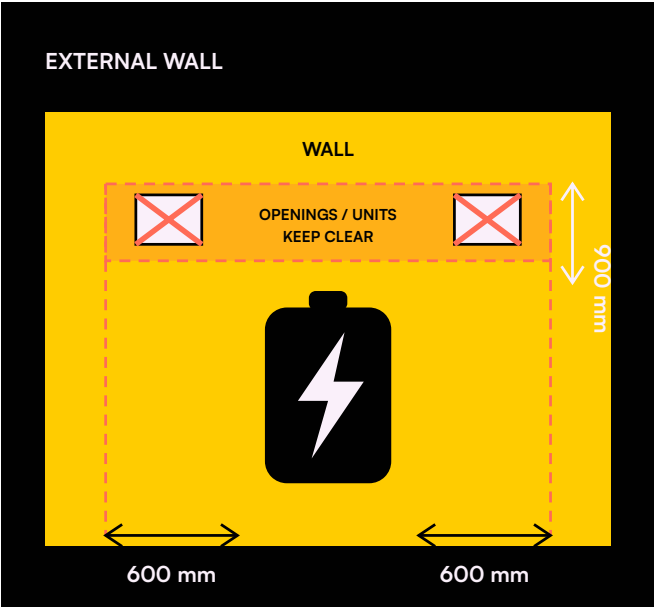
A simple guide to the space needed around Sungrow • SBR128. Final placement is confirmed by the licensed installer after site inspection.

Inside



- Non-habitable location only; never in a bedroom, living room or similar habitable space.
- Keep escape routes clear, with more than 1 m free space in front where the battery is near a passage or exit.
- Ventilation and equipment clearances follow the selected model's installation manual.

Outside



- Use a suitable non-combustible wall or barrier and maintain service access.
- Keep the battery clear of direct hazards, vehicle impact and any shading requirement in the manufacturer's manual.
- Do not locate openings or unrelated appliances within the illustrated restricted zones.

**Diagram key** Crossed boxes represent doors, windows, vents, air-conditioning units, hot-water units and other equipment that must remain outside the illustrated zone.

The common restricted zone

Keep doorways, habitable-room windows or vents, hot-water units, air conditioners and unrelated appliances outside 600 mm horizontally and 900 mm below. The zone extends 600 mm in front of the battery.

Gas meter nearby

Gas meters and their regulator or vent points have separate exclusion zones; do not use this 600 mm illustration as the gas-meter rule. Victorian distributor guidance generally specifies 500 mm from electrical ignition sources, 1,000 mm from building openings and 3,000 mm from mechanical air intakes. The vent arrangement, distributor rules and selected battery manual may require more space, which the licensed installer must confirm.

Illustrative customer guide only — not a final installation drawing. The final location must comply with AS/NZS 5139, applicable electrical rules, site conditions and the selected manufacturer's current installation instructions. Product-specific clearances may be larger.

Design & performance

The design and performance information in this schedule is site-specific where source data is available. Final placement remains subject to site verification, engineering and network approval.

Proposed roof layout

ROOF DESIGN



SOLAR EXPOSURE



Designed capacity	Panel layout	Annual DC energy	Average exposure
10.6 kW	24 panels	17,459.2 kWh	90%

Visual reference only - not an exact or finalised roof layout. Final panel placement remains subject to site verification, structural suitability, electrical design and network approval.

Your energy costs, modelled year by year.

A before-and-after view using this household's stated bill, tariff and selected system.

FIRST 12 MONTHS

\$3,125

ESTIMATED 5-YEAR SAVINGS

\$16,223

ESTIMATED 10-YEAR SAVINGS

\$34,003

Estimated annual electricity bill

Annual bills (bars) and cumulative savings (line).

Year	Without system	With system	Cumulative saving
Y1	\$3,125	\$3,125	\$0
Y3	\$3,288	\$3,125	\$1,163
Y5	\$3,451	\$3,125	\$2,326
Y7	\$3,614	\$3,125	\$3,489
Y10	\$3,780	\$3,125	\$4,652

YEAR-ONE BILL

Without system

\$3,780

With system

\$655

SYSTEM IMPACT

82.7% lower

Estimated first-year bill change.

14,317 kWh

Year-one solar generation

90.7%

Estimated grid independence

ANNUAL CONSUMPTION

9,200 kWh

SOLAR MODELLED

10.6 kW

USABLE BATTERY

13.5 kWh

Estimate only. System purchase, finance, maintenance and replacement costs remain separate. Full assumptions follow.

Savings year by year

The estimate compares the same household under the same future-use and tariff assumptions, with and without the selected system.

Year 1 bill reduction	Estimated household use	Property horizon
82.7%	9,200 kWh / yr	10 years

Projected electricity bills

Year	Without new system	With new system	Estimated saving
1	\$3,780.00	\$655.44	\$3,124.56
2	\$3,893.40	\$709.14	\$3,184.26
3	\$4,010.21	\$766.20	\$3,244.01
4	\$4,130.50	\$825.45	\$3,305.05
5	\$4,254.43	\$889.02	\$3,365.41
6	\$4,382.06	\$955.10	\$3,426.96
7	\$4,513.51	\$1,023.60	\$3,489.91
8	\$4,648.92	\$1,094.58	\$3,554.34
9	\$4,788.39	\$1,168.12	\$3,620.27
10	\$4,932.04	\$1,244.29	\$3,687.75
10-year total	\$43,333.46	\$9,330.94	\$34,002.52

Electricity import and supply-rate escalation is applied year by year in both scenarios. The figures are an estimated bill comparison, not an investment return or finance-cost projection.

How the estimate works

The model applies the same household-growth and tariff assumptions to both scenarios, then compares the projected electricity bills. Finance costs and the system purchase price are deliberately kept separate.

Estimated household use	Proposed solar	Usable battery
9,200 kWh / yr	10.6 kW	13.5 kWh

How the estimate is built

- 9,200 kWh estimated first-year household consumption, before selected future loads.
- Flat import rate 34.2c/kWh; supply 118c/day and feed-in tariff 4.9c/kWh.
- Electricity import and supply rates change by 3% each year; the feed-in tariff is held flat.
- This Google Solar API demonstration uses 14,317 kWh AC-equivalent from representative roof-model data with an 82% planning factor; it is test data and not a customer performance estimate.
- The baseline includes 0 kW existing solar; the proposed case includes 10.6 kW solar and 13.5 kWh usable battery capacity.
- Battery modelling uses 90% round-trip efficiency, a 10% operating reserve and 2% annual usable-capacity degradation.
- Battery charge and discharge power uses the selected inverter rating where available; otherwise the model applies a conservative maximum of 5 kW.
- The same household growth and tariff assumptions are applied to both the baseline and proposed cases.
- Annual bills are floored at \$0; surplus feed-in credits are not treated as cash income beyond the bill.

What the figures do not include

Important modelling note

This is an electricity-bill scenario estimate, not a savings guarantee or investment return. It does not deduct system purchase, finance, maintenance or replacement costs. Actual results depend on weather, household behaviour, equipment performance, tariff changes, retailer eligibility, export constraints and future energy use.

Terms & conditions

DEMONSTRATION ONLY. These sample terms show how an agreement is presented in Argonix Connect. They are not a real offer or contract and create no payment, supply, or installation obligation.

Interpretation

- (a) The Contract Documents (interpreted in the order of precedence set out in the Details) constitute the entire agreement between the parties and come into effect upon Execution (the Contract).
- (b) This Contract contains the entire agreement between the parties concerning its subject matter and replaces any other agreement between the parties relating to the subject matter of the Contract.
- (d) Any inconsistencies or ambiguities in the Contract Documents will be explained or resolved by the Retailer (acting reasonably).
- (e) A rule of construction does not apply to the disadvantage of a party because the party was responsible for the preparation of it.

1. Introduction

- 1.1 This agreement is between: (a) ArcSolar demonstration retailer, ABN Not applicable - demonstration, referred to as “our”, “we” or “us”; and (b) the customer named in the Quote, referred to as “you”, the “customer” or the “owner”.
- 1.2 This agreement is made up of: (a) these Terms and Conditions; and (b) the Quote attached to these Terms and Conditions.
- 1.3 The agreement covers: (a) your purchase from us of the solar photovoltaic system and other equipment, referred to as the “System” and described in the Full System Design attached to this agreement; and (b) delivery and installation of the System at your Premises.
- 1.4 This agreement starts when you accept our offer set out in the Quote, which you can do by: (a) electronically signing the Quote; (b) signing and posting or delivering the Quote to our address as set out in the Quote; (c) signing, scanning and emailing the Quote to our email address as set out in the Quote; or (d) accepting the offer over the telephone, by calling our telephone number as set out in the Quote (in which case we will send you a full copy of this agreement, by post or email, within one week after your acceptance).
- 1.5 However, your purchase of the System will not become final until all of the following conditions have been satisfied: (a) you have paid us the Deposit; and (b) your electricity distributor (the company that actually delivers electricity to the Premises) has granted Grid Connection Approval.
- 1.6 This agreement ends when we have finished installing and commissioning the System, unless we or you end it earlier in accordance with its terms.

2. Performance Obligations

- 2.1 Parties' Responsibilities. (a) It is the Retailer's responsibility to arrange the delivery and installation of the Energy System Installation at the Property. (b) From the Start Date, the Owner must provide sufficient access to the Property to allow the Retailer to perform the Energy System Installation. (c) The Owner warrants that: (i) it has full authority to allow the installation at the Property; (ii) there are no structural integrity issues with the roof or electrical systems of the Property; and (iii) the roof has the ability to carry the weight of the Energy System Installation (the Owner Property Warranties). (d) The Retailer will use all reasonable care during the performance of the Contract in regard to the roof and electrical systems of the Property. The Retailer is not liable for: (i) effects on any roof manufacturer's warranty; (ii) damage to the roof or Property which is not due to the Retailer's breach; (iii) loss or damage to the Owner or a third party arising out of the performance of the Contract in circumstances where there is a breach of the Owner Property Warranties; or (iv) operational maintenance of the Energy System Installation following Installation Completion.
- 2.2 Roof Condition & Tiles Disclaimer. (a) The Owner acknowledges and agrees that terracotta roof tiles are inherently brittle and prone to

cracking, breakage, displacement and deterioration due to age, weather exposure, thermal movement, prior foot traffic and existing roof conditions. (b) Where spare tiles are not provided at installation, ArcSolar demonstration retailer will perform a temporary repair and relocate broken tiles to accessible areas. We are not liable for return visits to replace tiles unless supplied at the time of installation and commissioning. (c) Despite us taking all reasonable care and performing the Works in accordance with applicable Australian Standards, Clean Energy Council (CEC) guidelines and the New Energy Tech Consumer Code (NETCC), ArcSolar makes no warranty or representation as to the condition, integrity or ongoing performance of the existing roof, roof tiles, sarking or waterproofing. (d) To the maximum extent permitted by law, ArcSolar excludes all liability for: (i) any cracking, breakage, displacement or failure of terracotta roof tiles; (ii) any water ingress, leaks or moisture penetration; and (iii) any direct, indirect or consequential loss or damage (including internal water damage) arising from or connected with the condition, brittleness or failure of existing terracotta roof tiles, whether occurring during installation or at any time thereafter, except to the extent such loss is directly caused by proven negligence of ArcSolar. (e) All replacement roof tiles required during or after installation shall be supplied at the Owner's expense, including any costs associated with sourcing, colour matching, profile matching and availability. (f) Tile replacement, roof repairs, sarking replacement or any other roof remedial works are expressly excluded from the scope of the Works unless otherwise agreed in writing. (g) The Customer warrants that the roof structure, tiles and waterproofing are fit for purpose and in suitable condition to support the installation of the System. (h) ArcSolar is not required to undertake invasive or specialist roof inspections and does not accept responsibility for latent, hidden or pre-existing defects.

2.3 Site Condition Pricing Adjustment and Other Additional Charges. (a) Any site conditions and special circumstances beyond the control of the Retailer, including the following metering charges, are beyond the Retailer's control and may give rise to extra charges to be borne by the Owner: (i) meter replacement and/or upgrading fees; (ii) meter reconfiguration fees; (iii) damage to the meter panel; (iv) changes to any dedicated off-peak control devices or hot water timers; (v) repairs for existing faults; and (vi) truck appointments. (b) The costs associated with these will give rise to a Variation to be administered under clause 6.

3. New Energy Tech Consumer Code

3.1 NETCC Applies. The Retailer will comply with the New Energy Tech Consumer Code if bound by it.

3.2 Commitment to High Quality Products and Honouring Consumer Warranties. The Retailer: (a) will ensure that the Energy System Installation (including workmanship, inverters and panels supplied): (i) has each component functional for its entire life period (for which it is designed); (ii) is in conformity with the provisions of the Contract and is new; and (iii) is in accordance with best industry standards and practices; and (b) subject to clause 10, will ensure any claims under Contractual Warranty or the Australian Consumer Law are addressed by way of repairs or replacements within a reasonable timeframe. (c) The Contractual Warranty is additional to any other guarantee, warranty or consumer right covered by the Australian Consumer Law and any applicable manufacturer's warranties.

3.3 Subcontracting and Supply Chain. (a) The Retailer's warranties under this Contract are unaffected by any subcontracting and the Retailer is liable for all acts and omissions of its supply chain.

3.4 Safety. (a) The Retailer (and its supply chain) must ensure that the Energy System Installation is carried out in a safe manner and in strict compliance with all applicable laws relating to workplace health and safety.

3.5 Complaints Handling. If the Owner has a complaint regarding any matter in relation to this Contract: (a) the Owner can make a complaint to the Retailer by calling, emailing or posting mail to the contact details listed on the Quote; (b) the Retailer must, upon receipt of the complaint: (i) make every reasonable effort to advise the Owner as soon as possible of receipt of the complaint and the expected timeframe for resolution of that complaint (Timeframe Commitment); and (ii) handle the complaint in accordance with (A) the Timeframe Commitment; (B) its standard complaints procedures on Complaints Handling AS ISO 10002-2006 (Complaints Handling Procedure); and (C) the New Energy Tech Consumer Code (if bound by it). (c) Following the Complaints Handling Procedure, if the Owner is still not satisfied, the Owner may refer the complaint to the relevant Fair Trading or Consumer Affairs office: ACT Office of Regulatory Services (02) 6207 3000; NSW Fair Trading 13 32 20; NT Consumer Affairs 1800 019 319; QLD Office of Fair Trading 13 74 68; SA Consumer and Business Services 13 18 82; TAS Consumer Affairs and Fair Trading 1300 654 499; VIC Consumer Affairs 1300 558 181; WA Consumer Protection 1300 304 054. (d) Without limiting the above, the Retailer will, within 15 days of receiving any complaint, provide the Owner with: (i) feedback on the outcome of the complaint; or (ii) notice that further investigation is required (in which case the Retailer shall have another 25 days to provide feedback on the outcome of the complaint).

3.6 Privacy. (a) The Retailer will comply with all relevant privacy legislation in relation to the Owner's personal information and, if the Owner has any questions in relation to privacy, the Retailer will promptly address those questions upon the Owner calling the Retailer on the telephone number in the Quote or giving the Retailer a Notice setting out the question.

3.7 Metering & Tariffs. (a) The Owner acknowledges that new electricity tariff rates may be applied after the Energy System Installation is carried out. The Owner should contact their electricity retailer to check they are agreeable to the proposed tariff rates before installation of the System.

(b) Immediately following Installation Completion, the Retailer will provide all reasonable assistance to the Owner to: (i) check whether the applicable electricity tariffs account for the completed Energy System Installation; (ii) ensure Utility Metering Setup is completed as soon as possible for the Property; and (iii) measure the performance of the Energy System Installation, which may include, subject to the Owner's choice: (A) demonstration; (B) written instructions on how to read the inverter; or (C) provision of a measuring device that links back to the inverter so the Owner can measure energy output and performance.

3.8 Metering & Tariff Acknowledgment. (a) The Owner acknowledges that following Installation Completion, the electricity meter may require reprogramming, upgrading or replacement by the electricity distributor or retailer. (b) Any metering charges imposed by the electricity retailer or distributor are the responsibility of the Owner. (c) Electricity tariffs, feed-in tariffs and retailer rates fluctuate and are set solely by the electricity retailer. The Retailer does not guarantee any particular tariff or feed-in rate. (d) The Owner is responsible for confirming tariff suitability with their electricity retailer.

4. Grid Connection Approval

4.1 Application on Owner Behalf. (a) This clause 4.1 applies if the Details state that the Retailer will apply for Grid Connection Approval on the Owner's behalf. (b) The Retailer will: (i) make the application as soon as possible; (ii) keep the Owner updated on the progress of the application; (iii) respond, within a reasonable timeframe, to any information or other requests from the distributor; and (iv) promptly give the Owner Notice of the outcome of the application. (c) If Grid Connection Approval is refused, this Contract will terminate and the Retailer will give the Owner a full refund under clause 8.1.

4.2 Direct Application. (a) This clause 4.2 applies if the Details state that the Owner will apply for Grid Connection Approval directly. (b) The Owner will: (i) make the application as soon as possible; (ii) keep the Retailer updated on the progress of the application; (iii) respond, within a reasonable timeframe, to any information or other requests from the distributor; and (iv) promptly give the Retailer Notice of the outcome of the application. (c) If the Owner complies with clause 4.2(b) and Grid Connection Approval is refused, the Owner may terminate the Contract and clause 8.1 will apply.

4.3 Approvals Generally. The Owner is responsible for obtaining all Approvals (other than grid connection if the Retailer has elected to be responsible, see Details Section) required for performance of this Contract and must apply for these Approvals as soon as possible.

5. Payment

5.1 Payment. (a) For performing its obligations under the Contract, the Retailer is entitled to be paid the Total Price Payable by the Owner. (b) On each Milestone Date, the Retailer may issue an invoice for the corresponding Milestone Amount (Payment Claim). (c) The due date for payment is 15 business days after receipt by the Owner of a Payment Claim.

5.2 Payment Default. (a) If the Owner fails to make timely payments as specified in this Contract, the Owner will be considered in default. (b) The Retailer shall provide written notice to the Owner of the payment default. The Owner shall have 3 days from the date of notification to cure the default. (c) If the default is not cured within the specified timeframe, the Retailer reserves the right to engage the services of a professional debt collection agency to recover the outstanding amount. The Owner shall be responsible for all fees and costs associated with the debt collection process. (d) The Owner agrees to pay all reasonable fees, costs and expenses incurred by the Retailer in connection with the debt collection process, including collection agency fees, legal fees and court costs. (e) In addition to the outstanding principal amount, the Owner shall be responsible for any accrued interest on the unpaid balance, as outlined in the original Contract. (f) The Retailer reserves the right to suspend or terminate services until the outstanding amount, including all applicable fees and costs, is fully paid. (g) The Owner acknowledges that failure to pay outstanding amounts may result in negative reporting to credit bureaus, which could adversely affect the Owner's credit score.

5.3 Finance Arrangements. (a) Where the Owner enters into a finance agreement with a third-party provider, the Retailer is not a party to that finance agreement and accepts no liability for its terms. (b) The Owner remains responsible for payment obligations under this Contract regardless of finance approval outcome unless otherwise agreed in writing.

5.4 Self-Funded Installations. For non-financed installations, the Balance is due in full on Installation Completion and commissioning. (a) Late Payment Charges: (i) a late fee of 10% of the outstanding invoice may apply; (ii) interest may accrue at 18% per annum on the unpaid balance; and (iii) the Retailer may suspend services until payment is received.

6. Variations

6.1 General Variations. (a) The Owner is entitled to direct the Retailer to increase, decrease or change the Energy System Installation, the

sequence in which the Energy System Installation is performed, or the materials or classes of work specified (Variation). (b) Any Variation must be valued by reference to the Schedule of Rates (if any), or where there is no applicable schedule of prices or rates applicable to the Variation, reasonable market prices and rates determined by the Retailer. (c) Once the adjustment to the Total Price Payable in relation to the Variation is agreed or determined: (i) the Retailer must carry out the Variation; and (ii) the Owner must pay the adjustment to the Total Price Payable within 10 business days of the Retailer invoicing the Owner for it.

6.2 Chain Price Adjustment. (a) To the extent permitted by law, at any time, if there is a material increase in the actual costs or out-of-pocket amounts incurred by the Retailer in performing the Energy System Installation (in whole or part): (i) the Retailer may notify the Owner of the proposed increase to the Total Price Payable (Price Increase Notice); and (ii) the Owner must, within 5 business days of receiving the Price Increase Notice, provide Notice that it: (A) accepts the proposed increase to the Total Price Payable (Price Increase Acceptance Notice); or (B) rejects the proposed increase to the Total Price Payable and wishes to terminate the Contract (Price Increase Termination Notice). (b) If the Owner does not respond within 5 days as required under clause 6.2(a), the Owner is deemed to have issued a Price Increase Acceptance Notice. (c) Where a Price Increase Acceptance Notice is issued, the Total Price Payable will be increased by the amount set out in the Price Increase Notice.

7. Completion

7.1 Completion Process. (a) When Installation Completion has been achieved, the Retailer shall notify the Owner to inspect the installation within 3 days of such Notice. (b) Following the inspection: (i) the Owner may give Notice to the Retailer within 3 days of any reasons why it considers Installation Completion has not been reached (Issues List); (ii) following receipt of the Issues List, the Retailer must address any issues on the Issues List which prevent the Energy System Installation from reaching Installation Completion before giving notice under clause 7.1 again; and (iii) if no Issues List is issued pursuant to clause 7.1(b)(i), Installation Completion is deemed to have been achieved on the date of the Retailer's Notice under clause 7.1.

7.2 Risk and Title. Risk and title in the components comprising the Energy System Installation shall pass to the Owner at 6pm on the date Installation Completion and Commissioning is reached. (a) Risk passes at Installation Completion. (b) Title in the System does not pass until full payment of the Total Price Payable has been received.

7.3 Time for Installation Completion. (a) The Owner shall extend the Date for Installation Completion where the Energy System Installation has been delayed in reaching Installation Completion as a result of: (i) a breach of the Contract or wilful acts or omissions by the Owner, its personnel or agents (Owner Breach); (ii) inclement weather occurring at or around the Property; or (iii) delays in stock procurement or other materials beyond the Retailer's control. (b) Delays due to an Owner Breach shall entitle the Retailer to reasonable delay costs payable within 10 business days of invoicing.

8. Termination

8.1 Owner Termination Rights. (a) The Owner may terminate the Contract by Notice in writing to the Retailer where a Price Increase Termination Notice is issued under clause 6.2. In these circumstances: (i) termination under this clause 8.1 shall be effective from the time stated in the Notice, or if no such time is stated, at the time the Notice is given to the Retailer; and (ii) upon termination under this clause 8.1, the Retailer will give the Owner a refund of any amounts paid to the Retailer. (b) In addition to the above, the Owner may terminate the Contract by Notice in writing where: (i) clause 4.1(c) applies, being that Grid Connection Approval is refused; (ii) a proposed final system design provided is significantly different to the one set out in Schedule 3 and it is not signed off by the Owner; (iii) the site-specific system design and performance estimate is not provided before expiry of any cooling-off period (on the terms stated in the Details) and the Owner does not consent to this information upon receiving it; (iv) the estimated delivery timeframe for Installation Completion is not honoured for reasons reasonably within the Retailer's control and the Owner does not consent to a revised timeframe; or (v) extra chargeable work arises which is not a valid Variation, was not specified in the initial contract, and the additional costs are not borne by the Retailer and the Owner does not consent to those additional costs. Where termination occurs for these reasons, the Retailer will provide the Owner with a full refund of any amounts paid. (c) Notwithstanding any other provision of the Contract, if an Owner seeks to withdraw from this Contract after expiry of any statutory cooling-off period, the Retailer is entitled to apply its own policies regarding cancellation fees, in line with the termination rights specified in this Contract, provided such cancellation fees do not amount to unfair contract terms at law.

8.2 Retailer Termination Rights. (a) If the Owner fails to pay a sum due under this Contract, the Retailer may by written Notice terminate the Contract effective from the time stated in the Notice, or if no such time is stated, at the time the Notice is given to the Owner. (b) Following termination under clause 8.2, the Retailer will be entitled to the amount for: (i) work carried out prior to the date of termination; (ii) the cost of goods or materials reasonably ordered by the Retailer for the Energy System Installation for which the Retailer is legally bound to pay (provided that such goods and materials are delivered to the Owner and title in such goods and materials passes to the Owner on payment); and (iii) the

reasonable cost of removing from the Property all labour and constructional plant.

8.3 Cooling-off Period. (a) Section 86 of the Australian Consumer Law prohibits the supplier of an unsolicited consumer agreement from supplying goods or services under the agreement, accepting or requiring payment or any other consideration for those goods or services during a period of 10 business days starting: (i) if the agreement was not negotiated by telephone, at the start of the first business day after the day on which the agreement was made; or (ii) if the agreement was negotiated by telephone, at the start of the first business day after the day on which the consumer was given the agreement document relating to the agreement. (b) The Customer may terminate this agreement without penalty at any time during the Cooling-off Period if the initial contact was made by a representative of ArcSolar demonstration retailer as per clause 5.1. (c) Termination may be effected by email or by delivering the Notice of Termination to us. The Notice of Termination must be received by us within the Cooling-off Period. (d) The Customer may also terminate this agreement at any time after the Cooling-off Period but before we have ordered any Goods or commenced any Services, in consideration for payment of \$500. Termination may be effected by email or by delivering the Notice of Termination to us. The Notice of Termination must be received by us before we have ordered any Goods or commenced any Services.

9. Notices

(a) A notice, consent, Approval or other communication under the Contract (Notice) must be in writing and any direction given in writing must be signed by or on behalf of the person giving it, addressed to the party to whom it is to be given and: (i) hand delivered to that party's address; or (ii) transmitted by electronic mail (email) to that party's email address. (b) A Notice is treated as having been received: (i) if hand delivered, on the day of delivery; or (ii) if sent by email, when the sender's email system generates a report indicating the sender's date, time and transmission to the recipient's email address. (c) For the purpose of this clause 9, the address and email address of a party is the address specified in the Details or as most recently notified to the other party in writing.

10. Performance, Monitoring & Warranty Expansion

10.1 Performance Relief. The Retailer will not be liable in relation to the Contractual Warranty where the fault or defect in the Energy System Installation: (a) is not notified to the Retailer within the Guarantee Period; or (b) arises due to: (i) an act or omission by someone other than the Retailer or its subcontractors (including a subcontracted installer); (ii) an extreme weather event which the Solar Installation System is not designed to withstand; or (iii) the Energy System Installation being misused, abused, neglected, not maintained according to the Maintenance Documents, or repaired, modified, reinstalled or repositioned by anyone other than a service technician approved by the Retailer in writing after Installation Completion.

10.2 Monitoring & Connectivity. (a) It is your responsibility to ensure the installation address has wireless internet connectivity operational at the time of installation and commissioning. (i) The Owner must ensure operational Wi-Fi and internet access at the installation address. (ii) The Retailer will connect the inverter to Wi-Fi provided adequate signal exists. (iii) Wi-Fi extenders or third-party IT support are at the Owner's cost. (iv) Post-installation reconnection callouts incur a fee of \$449 plus GST.

10.3 Warranties. (a) ArcSolar demonstration retailer provides the following warranties covering both labour and replacement for the periods below: Solar Panels: (i) Performance Warranty: 30 years (linear degradation guarantee); (ii) Product Warranty: 25 years (covers manufacturing and material defects). Inverter(s): 10-year manufacturer's warranty. Batteries: 10-year manufacturer's warranty or applicable discharge and cycle count, whichever comes first. Balance of System: all other components (excluding inverter, panels, batteries and racking) carry a minimum 10-year warranty. Workmanship: 5 years on all installations. (b) Notification Requirement: faults must be reported in writing to demo@argonixconnect.com. ArcSolar demonstration retailer will respond within 72 business hours.

10.4 Warranty Exclusions. (a) No warranty applies where damage or faults arise from: (i) extreme weather events, lightning or power surges; (ii) physical damage, negligence, pests or foreign objects; (iii) alterations or repairs by unauthorised parties; or (iv) cosmetic defects not affecting performance.

10.5 Shading & Existing Site Conditions. (a) Performance estimates are based on conditions at the time of quoting. ArcSolar demonstration retailer is not responsible for reduced performance caused by current or future shading, vegetation growth, structural alterations or environmental changes beyond our control.

10.6 Existing Solar System Acknowledgement & AC/DC Retrofit Battery Only Installations. (a) This clause applies where the Energy System Installation involves the addition of a battery system, battery inverter, gateway, monitoring equipment or associated components to an existing solar photovoltaic system not originally supplied and installed by ArcSolar demonstration retailer (Existing System). (b) The Owner acknowledges that ArcSolar has not designed, supplied, installed, certified, maintained or controlled the Existing System and does not warrant its condition, performance, safety, compliance, suitability or compatibility. (c) Any pre-installation inspection undertaken by ArcSolar is limited to a visual and

operational assessment only and does not constitute a comprehensive electrical, engineering, structural, compliance or safety audit of the Existing System unless agreed prior. (d) The Owner acknowledges that latent, concealed, undocumented or pre-existing defects may exist within the Existing System and may not be discoverable before installation.

10.7 Existing System Compliance. (a) The Owner warrants that the Existing System: (i) was lawfully installed; (ii) complies with all applicable Australian Standards, DNSP requirements, Clean Energy Council requirements and regulatory obligations applicable at the time of installation; (iii) has been maintained in accordance with manufacturer recommendations; and (iv) is free from known defects, faults, recalls, damage, water ingress, electrical hazards and safety concerns.

10.8 Exclusion of Liability for Existing Solar Systems. (a) To the maximum extent permitted by law, ArcSolar excludes all liability arising from: (i) defects in the Existing System; (ii) historical workmanship defects; (iii) non-compliant installation practices; (iv) inverter failures; (v) panel failures; (vi) wiring defects; (vii) monitoring platform failures; (viii) communication faults; (ix) reduced solar production; (x) system degradation; (xi) software incompatibility; (xii) network communication failures; (xiii) export limitation issues; (xiv) loss of generation; (xv) loss of feed-in tariff revenue; and (xvi) reduced battery performance resulting from the Existing System. (b) ArcSolar shall not be liable for any direct, indirect, special, incidental, consequential, economic or financial loss arising from the Existing System.

10.9 Discovery of Non-Compliant Existing Installations. (a) If ArcSolar identifies any safety issue, defect, non-compliance, damaged equipment, outdated protection device, non-compliant wiring, switchboard defect or regulatory non-conformance associated with the Existing System, ArcSolar may: (i) cease work immediately; (ii) isolate affected equipment; (iii) refuse commissioning; or (iv) require rectification works to be completed before continuing. (b) Any rectification works required to bring the Existing System into compliance with current Australian Standards or DNSP requirements shall be treated as a Variation under clause 6. (c) The Owner shall be responsible for all costs associated with such rectification works.

10.10 Existing Manufacturer Warranties. (a) ArcSolar does not assume responsibility for administering, preserving, enforcing or maintaining any manufacturer warranties relating to the Existing System. (b) The Owner acknowledges that modifications to an Existing System may affect manufacturer warranties provided by third parties. (c) The Owner accepts full responsibility for obtaining independent advice regarding the impact of the Works on existing warranties.

10.11 No Performance Guarantee for Existing Solar Systems. (a) Any performance estimates provided by ArcSolar relate solely to the battery system and associated equipment supplied under this Contract. (b) ArcSolar does not warrant or guarantee: (i) the performance of the Existing System; (ii) the energy yield of the Existing System; (iii) future electricity bill savings; (iv) battery charging performance where influenced by the Existing System; (v) export performance; or (vi) compatibility with future software, firmware, DNSP, retailer or manufacturer requirements.

10.12 Customer Indemnity. (a) The Owner indemnifies and holds harmless ArcSolar, its directors, employees, subcontractors and agents against any claim, loss, damage, liability, cost, expense, regulatory action or demand arising directly or indirectly from: (i) defects in the Existing System; (ii) inaccurate information supplied by the Owner regarding the Existing System; (iii) failure of the Existing System; (iv) non-compliance of the Existing System; or (v) any third-party claim relating to the Existing System. (b) This indemnity survives completion, termination, cancellation and expiry of this Contract.

11. STCs and Other Government Certificates

(a) The Retailer has calculated the performance expectations for the Solar Installation System and the Property in accordance with the New Energy Tech Consumer Code Quotation Guidelines. (b) The Owner: (i) hereby assigns to the Retailer all the Owner's existing and future rights, title and interest in and to all STCs created or able to be created in respect of the Solar Installation System (STC Assignments); (ii) undertakes to do anything the Retailer reasonably requests of the Owner for the purpose of perfecting, confirming or evidencing the STC Assignments, including providing information and executing documents; and (iii) warrants to the Retailer that the Owner: (A) has not previously created, or assigned the right to create, any STCs in respect of the Solar Installation System or any other solar photovoltaic generating unit at the Property; and (B) will not do anything which would (I) adversely impact on the performance of the STC Assignments or (II) reduce the maximum quantity of STCs that can be created in respect of the Solar Installation System. (c) The Owner has no other existing battery systems installed at the Property. (d) The Owner acknowledges and agrees that the Retailer has: (i) calculated the STC Incentive based on (A) the maximum quantity of STCs that can be created in respect of the Solar Installation System under law, taking into account the Performance Expectations, and (B) the monetary value of that quantity of STCs; (ii) offered the Total Price Payable on the basis of deducting the STC Incentive from the System Price; and (iii) entered into the Contract in reliance on clause 11(b). (e) The Owner agrees that if the Owner breaches clause 11(b), the Retailer will be entitled to increase the Total Price Payable to the System Price. The System Price will be payable within 10 business days of the Retailer invoicing the Owner for it.

12. Miscellaneous

- (a) Any consideration payable or to be provided for a supply made under or in connection with the Contract, unless specifically described in the Contract as 'GST inclusive', does not include any amount on account of GST. If GST is payable on any supply made under or in connection with the Contract (not being a supply the consideration for which is specifically described as 'GST inclusive'), the recipient of the supply must pay to the supplier an additional amount equal to the GST payable on the supply (GST Amount). The GST Amount is payable at the same time as the GST-exclusive consideration is paid or provided, subject to the supplier issuing the recipient with a tax invoice for the supply to which the payment relates.
- (b) The Contract is governed by, and in reference to, the law in force in the State or Territory where the Property is located.
- (c) This Contract may be executed in any number of counterparts. All counterparts together will be taken to constitute one instrument.
- (d) Subject to clause 6, no amendment or variation of the Contract is valid or binding on a party unless made in writing and executed by both parties.
- (e) No waiver of a breach of any provision of this Contract constitutes a waiver of any other breach or any other provision.
- (f) Neither party will be responsible to the other for consequential loss.
- (g) The Owner is responsible for insuring the solar system against theft, fire, storm or other damage not covered under warranty.
- (h) Termination of the Contract does not extinguish or otherwise affect a right of either party against the other which accrued before termination or expiry, and does not affect or terminate clauses 1(c), 8, 9, 10, 11 and 12.

Acceptance record

This demonstration offer has not been accepted. Using the demo action updates only the browser view and does not create a real agreement or payment obligation.

Retailer authorisation

Authorised representative	Role	Authorised at
Amelia Chen	Solar Energy Consultant	30 August 2026 at 12:42 pm

Customer acceptance

Customer signature pending

Contact & notices

ArcSolar demonstration retailer
Melbourne, Australia
Demo only • demo@argonixconnect.com • demo.arcsolar.com.au